

## INFORMATION ABOUT ROSANAGH

**There is additional information in THE HOUSE BOOK which you will find on the dining table**

We would be grateful if you do not arrive at the beginning of your stay before 3pm and leave by 10 am on the day of departure to enable See Clean to come in before the next guests.

If there are any emergencies during your stay please contact Joanna Jeffery on 01752 663775 / 07737 243291 or 'See Clean and Country Garden' (Paul and Carolyn Simmonds) on 01208 264009. Email - [see.clean@btinternet.com](mailto:see.clean@btinternet.com).

You will find two keys on the dining table, one operates the front door and the other the door to the former garage.

The key to the back door lives by the door – please leave it there. When locking all three doors the handles need to be lifted up to engage the bolts before the key will lock the door.

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### **BEDS AND BEDDING**

The house sleeps 12 – under no circumstance should there be more.

1 x double en-suite

1 x double – could be split to 2 singles

2 x twin-bedded

2 pairs of bunks (4 beds) with 1 travel cot and stair gate

Every bed has a duvet, underblanket and 2 pillows. You will need to provide your own sheets or contact See Clean who can provide linen and towels and will bill you separately.

### **RUBBISH**

#### **General Rubbish**

We have a Rubbish Bunker at the bottom of the drive.

Please put all general rubbish in BLACK sacks, and only black sacks, not re-cycling bags, and take them when full directly down to the rubbish bunker.

Collection is early on a **Tuesday** morning but you can put the sacks into the bunker as soon as they are filled.

#### **Recycling**

All recycling materials are your responsibility. Please take to the recycling points for bottles, paper, cans and plastic next to the public loos in Polzeath (or take it home.)

### **CENTRAL HEATING AND HOT WATER**

There is an oil fired boiler providing hot water and central heating.

Please refer to THE HOUSE BOOK.

### **BATHROOM, SHOWER ROOMS AND DRAINS**

There are 2 shower rooms downstairs and a bathroom upstairs. There is a shower for hair washing only over the bath but please do not use it for full showering as there is no shower screen or curtain.

Please use the Vent Axia fans during showering to reduce mould but turn off after use.

The house's drains go into a Septic Tank. Please only put loo paper in the loos and empty the bins on departure.

### **FORMER GARAGE**

#### **Utility Room**

The Utility Room is at the back of the former garage. There is a sink, washing machine, tumble dryer and clothes drying rack with relevant instructions.

**Store Room** - Surf boards are kept here. Please feel free to use them.

## **SITTING ROOM WINDOW**

Care must be exercised when operating the folding doors in the sitting room.

For safety reasons please ensure that NO children are allowed to operate the doors.

The right hand door is normally kept locked with the key on the hook but can be opened. If opened it must be clipped back to the adjoining door.

Further doors can be opened and all doors concertina'd to the left hand end.

Please take great care as the doors are heavy and should not be opened in windy conditions.

When closing the doors please take extra care to make sure that fingers are well away from all closing hinges.

The outside glass has a special coating. **This should never be cleaned. If the windows are dirty please notify Joanna.**

**TELEVISION** - Freeview channels and radio are available. If you wish to watch satellite television you can bring down your own Sky Box. There is a DVD player.

**TELEPHONE/BROADBAND/WiFi** - WiFi Broadband is available at the house. The telephone should only be used for calls to landlines and receiving in-coming calls. Please do not use the telephone for calling mobiles and numbers beginning 07, 08, 09 or 118.

**STEREO SYSTEM** – for radio, CD, iPhone, iPod with AirPlay for iPads.

**COOKER/DISHWASHER/MICROWAVE** - Operating instructions will be found in THE HOUSE BOOK

**NESPRESSO COFFEE MACHINE** - Please supply your own Nespresso coffee capsules if you wish to use this machine.

## **HAIR DRYER**

There are 2 hair dryers. One in the cupboard under the basin in the downstairs bedroom and the other in the airing cupboard

## **TOYS AND GAMES**

There are toys and games for children in the cupboard under the window seat in the sitting room.

## **BARBEQUE**

There is a large barbeque in the garage. If using disposable barbeques please only place them on the drive. Do not put them on stones on the grass as it will still burn the grass.

## **DOGS**

If you bring a dog please see that it is clean and dry before entering the house. Please clear up any mess in the garden.

Polzeath beach does not allow dogs from Easter Day until October 1<sup>st</sup>. Other beaches such as Daymer and Lundy do.

## **WHEN LEAVING THE HOUSE**

Please leave the house tidy and the kitchen clean with nothing draining

Empty dishwasher

Please remove all food

All windows shut

Lock garage

Ensure all rubbish is taken down to the bunker and recyclable materials removed from the house.

Please leave the thermostat at the bottom of the stairs on 11 degrees and in the winter the radiators on 1 downstairs and the bedrooms on \*

All internal doors left open

Downstairs shower switches OFF – except 'isolator fan'.

Outside light switch OFF

Summer – exit leaving the house unlocked and key on dining table.

Winter – please lock house